



The IDRA has conducted a survey to get the feed back on the water and sewer project in Inverhuron from the residents seasonal and year round. This survey was started on July 27, 2011 and the results as of September 30 2011. are -
 Survey sent to

192 residents by mail.

226 residents by email.

For a total mail out of 418.

The total number that responded are

74 residents by mail.

132 residents by email.

For a total of 206 or 49.2 % of mail out.

The following are the results

1. MANDATORY HOOK UP

a) Do you think hooking up to the water line should be mandatory?

YES	NO	% YES	% NO
38	168	18.4	81.6

b) Do you think hooking up to the sewer should be mandatory?

YES	NO	% YES	% NO
89	117	43.2	56.8

2. CONTRIBUTION TO CAPITAL RESERVE

Are you supportive of making this contribution to the Capital Reserve?

YES	NO	% YES	% NO
28	178	13.6	86.4

3. GENERAL

a. Do you think that the Municipality should also share in the cost?

YES	NO	% YES	% NO
186	20	90.3	9.7

WATER

1) Are you currently connected to Municipal Water?

YES	NO	% YES	% NO
45	161	21.8	78.2

2) Would you like to connect to Municipal water at a cost of \$7,700?

YES	NO	CON	% YES	% NO	% CON
29	133	44	14.1	64.6	21.4

SEWERS

1) Are you currently connected to the Municipal Sewer?

YES	NO	% YES	% NO
42	164	20.4	79.6

2) Would you like to pay to be connected to a Municipal Sewer?

YES	NO	CON	% YES	% NO	% CON
71	96	39	34.5	46.6	18.9

3) Which type of sewer system would you prefer?

a) A traditional gravity flow system

YES	% YES
18	8.7

b) A low pressure pumping system with a grinder pump

YES	% YES
124	60.2

c) A hybrid system being some portion gravity flow and low pressure

YES	% YES
20	9.7

d) Currently connected

YES	% YES
44	21.4

SOME OF THE FEED BACK RECIEVED

1. Monthly cost of water and sewer were too high for seasonal residents that only use the water and sewer for only one to four months a year.
2. A phase in of up to 20 years for people that have a newer septic system. that are working properly.
3. That if sewers are installed in Inverhuron that there is no need for municipal water.
4. Concerned about the grinder pump - is there a noise level attached to these pumps?
- 5 We need to get on with this project.
- 6 And what of those on fixed incomes?
Is the municipality so cold as to mandate infrastructure to those who are retired who can't possibly afford it
- 7 Will be taking legal action towards the Municipal if this is approved.
- 8 Should this proposal go through, what payment options are available to those who have to hook up?
- 9 How will (or how much will) future developers/buyers pay for water and septic systems
10. My other concern regarding the project is the potential legal expenses that will add to the cost of the project if council tries to impose all or nothing options on properties that can defend their existing water and/or sewer through appeals.
11. Can any or all of the grant be used to pay for the septic system independently (ie no water project to connect to the municipality)? If so, would there be any cost to residents if it were used soley for that purpose?
12. Am fully supportive of a sewer system being installed.
- 3 . I am very concerned about the possibility of losing the grant due to small groups of people with differing agendas.
- 14 I think the government should be providing owners with low interest loans that can be paid over a length of time.

The complete list of comments can be viewed at
<http://www.inverhuronrate.com/infrastr-survey-comments>

SUMMARY OF THE SURVEY

1. MANDATORY HOOK UP

As it applies to water the majority of the residents do not want to be forced to hook up.

2. CONTRIBUTION TO CAPITAL RESERVE

Not to contribute to the Capital Reserve.

3. Municipality to share part of the cost

The resident would like to see the Municipality share in part of the cost to install the sewers and water.

4. Type of sewer system preferred

The low pressure pumping system with a grinder pump because of the lower cost.

5. The month charge for water and sewers.

The flat rate for water for seasonal residents is unacceptable as the service is only used for a period of two weeks to four months a year.

6. Phase in period to hook up to sewer.

The people with an approved septic system that is working properly should have up to twenty years from the date the system was installed to hook to the sewer system as long as the septic system is working properly.

7. Payments

The residents would like to see the pay back time from one year up to twenty years with low or no interest.